



American Arbitration Association
Dispute Resolution Services Worldwide

phone: 877-495-4185
fax: 877-304-8457

February 3, 2012

Case Filing Services
1101 Laurel Oak Road, Suite 100
Voorhees, NJ 08043
www.adr.org

SENT VIA FACSIMILE AND U.S. MAIL

Michael E. Lindsey, Esq.
Law Office of Michael E. Lindsey
4455 Morena Boulevard
Suite 207
San Diego, CA 92117-4325

Richard Ritchie, Esq.
Callahan, McCune
1230 Columbia Street
Suite 930
San Diego, CA 92101

Re: 73 420 00264 11
John Perez
v.
Mossy Toyota

Dear Parties:

As of this date we have not received the required fees from the business in this matter. Accordingly, we must decline to administer this case.

Further, since Mossy Toyota has not complied with our request to adhere to our policy regarding consumer claims, we must decline to administer any other consumer disputes involving this business. We request that Mossy Toyota remove the AAA name from its arbitration clause so that there is no confusion to the public regarding our decision.

If you would like to discuss this matter further, please feel free to call.

Sincerely,

Kristen Parsells
Case Filing Coordinator
856-679-4615
ParsellsK@adr.org

Supervisor Information: Tara Parvey, 856-679-4602, ParveyT@adr.org